



Privacy Policy

Purpose:

Forked Deer Connect, LLC (FDC) values the trust its subscribers place in our organization. This Privacy Policy is intended to explain what the company does with customer information.

Policy:

Forked Deer Connect, LLC. collects and maintains appropriate information about its present and former subscribers as a routine part of its operation.

The company will maintain subscriber information with technical, administrative and physical safeguards to protect against loss, unauthorized access, destruction, misuse, modification and improper disclosure. The company shall provide reasonable and appropriate security to protect against foreseeable hazards.

In certain circumstances, it may be necessary for FDC's subscriber information to be accessed by third-party services to provide operational or other support services for our website or service offerings. To ensure the confidentiality and security of information, service providers must agree to safeguard customer information in compliance with our policy. In cases of fraud or other types of abuse, FDC may provide information to regulatory authorities and law enforcement officials in accordance with applicable law or when we otherwise believe in good faith that the law requires it.

Information Collection and Use:

Users may be asked to provide certain personally-identifiable information that can be used to contact or identify them. Personally-identifiable information may include, but is not limited to, name, account number, mailing address, birth date, phone number, email address, financial information, etc. ("Personal Information").

If you choose to use online customer services, including online payment services and product or service enrollment, you will be asked to provide Personal Information as appropriate and necessary for the online services you have selected. Failure to provide the requested information may preclude the delivery of the service or information requested. This information is voluntary and the user can opt-out of providing this information by simply not providing it as requested. This is a standard business precaution to ensure your privacy and security. Using positive identification helps protect you from fraudulent service requests and slamming.

Any such information will be used exclusively by us, our employees, suppliers, agents and any applicable third party service providers required to set up your service or needed to respond to your requests.

- To communicate with the customer and handle requests made by customer.
- To compile research or statistical information that does not identify any customer as an individual.
- To contact customers about our products or services.
- To fulfill request by our customers for information on other services.

Your personal information will not knowingly be shared with any other organization for commercial purposes.

How We Keep Information Secure:

Forked Deer Connect, LLC (FDC) takes reasonable security measures to protect your personally identifiable information that we collect when you use the Services from unauthorized access, use, and disclosure. For example, we store billing records on computers in a controlled and secure environment. However, we cannot guarantee that our security precautions will prevent every unauthorized attempt to access, use, or disclose your personally identifiable information.

Although we make every reasonable effort to preserve your privacy as described, we cooperate with law enforcement, including without limitation under subpoena, court order, or search warrant. We may also use or disclose personally identifiable information about you without your consent to protect our customers, employees, or property, in emergency situations or to enforce our rights in court or elsewhere. We reserve the right to include usage information in aggregate formats, such as ratings surveys and other statistical reports, so long as such information does not personally identify you, your viewing habits, or the nature of any transaction you have made using the Services.

Changes to the Policy:

This Privacy Policy may be changed from time-to-time without notice. Any such changes will be posted to this website and will be available for your review. Any continued use of this website after a change has occurred will constitute your acceptance of such change.